ANNUAL REPORT to the COMMUNITY

2020

STAYING STRONG

Welcome to St. Anne's Mead
ENTER THIS WAY

St. Anne’s Mead
Assisted Living | Memory Care | Extended Care
Dear Friends,

I am pleased to present our 2020 Annual Report and officially put this unprecedented year in the rear-view mirror! And, while we are all breathing a sigh of relief that this year is past, we do have some highlights to share.

We had a record fundraising year, raising more than $450,000 in grants and gifts for our Caregiver Fund to support operations. It is no secret that our ability to admit new residents was compromised, but our mission was not. Your gifts helped us bridge the gap, and we are forever grateful for your generous support.

Like so many organizations, we lost operating revenue, but we stood firm on our care and services. During the early days of the Covid-19 pandemic, when so much was unknown, we implemented strict safety measures to protect our residents and staff. We pulled together to ensure no one felt frightened or isolated. These protocols continue to this day.

When residents were prohibited from seeing their loved ones in person – our staff strengthened their bonds with them. We ensured everyone could visit virtually via Face Time and Zoom, encouraged letter writing and even recruited some students to perform for our residents through YouTube. When weather permitted, we invited people to hold outdoor visits with social distancing and kept in close contact with all families via email and phone.

While our interior remodeling was stalled due to the pandemic, we were able to make some improvements outdoors. Thanks to grants from the Episcopal Diocese of Michigan and The Wood Family Charitable Fund, we were able to make improvements to our parking lot, landscaping, and facade.

Please enjoy the profile of Amanda Newport, Director of Nursing in Assisted Living. She was the pillar of strength that kept our caregiving staff strong and steady. She is not one to look for accolades, but she is very deserving of recognition for her heroic work.

The good news is, we are slowly coming back to a sense of normalcy, and we look forward to seeing you, hopefully in-person, soon.

With gratitude,

Jane Collins, Executive Director
AMANDA: A Nurse’s Story

In her 27 years of working in long-term care, Amanda Newport, Director of Assisted Living, had never seen anything like the year 2020. “People were cheering me on, calling me a ‘hero,’ but the truth is there were times when I felt helpless. The pandemic took over, so much was unknown, but we powered through it. Our residents’ health and wellness is our number one priority,” she said.

When things were changing daily, Amanda was a pillar of strength for her staff of 34 caregivers. “I knew they were scared for our residents and for themselves, but we didn’t show it. We came to work every day. We implemented protocols early on and stood by them. I believe we truly rose to the occasion in a crisis. We did the best we could,” said Amanda.

Amanda’s number one rule in training new staff is to care for people. She stresses that you can learn medication management, transferring and all the other technical aspects of the job. But you cannot learn care. You either have it or you don’t.

The trust and support of the residents’ families helped Amanda and her team stay strong. “Sometimes I had to have exceedingly difficult conversations with families, and it was hard. But they always showed love and support. Even when we could not allow any visitors in and residents could not socialize with each other, we made sure no one felt isolated,” said Amanda.

Working and living through a crisis made Amanda even more grateful for her family and homelife. “Every night, I could not wait to see my daughter, Emersyn, and give her a big hug. Life is fragile, but we learned a lot and hopefully there is more confidence in science now. I am glad to see the light at the end of the tunnel,” she said.
IN-KIND Support was Very Kind in 2020

A few of the highlights from our in-kind donors include:

Comcast/Effect-TV donated more than $3,000 worth of cable airtime to St. Anne’s Mead. Our special Covid-19 spot and our Welcome Home spot ran on CNN, Fox News and The Food Network.

Early in the pandemic, when masks were hard to come by, the wonderful volunteers at Glamorous Moms Foundation and Detroit Sewn donated these beautiful hand-sewn masks that were works of art!

Over the summer, Ameritrust and the Foson Foundation donated 5,000 N-95 masks to St. Anne’s Mead. Here, Hayden Yang of Ameritrust makes a special delivery!

Christ Church Cranbrook, St. David’s Episcopal Church and Lake Michigan Credit Union donated gift cards from area restaurants to feed our hardworking staff during the pandemic.

STAYING STRONG

Staff and residents alike remained strong through the pandemic. Left to right: Kiffney, Michelle and Sr. Eileen, Mahogany, Father Prus, and Mickey.
St. Anne’s Mead has always boasted about beautiful grounds. The upkeep is certainly an expense, so we were thrilled when the Episcopal Diocese of Michigan and The Wood Family Charitable Fund provided grants to spruce up our landscaping, repair some siding, sealcoat our parking lot and provide some additional signage.

At St. Anne’s Mead, we are happy to report that, despite the unprecedented challenges the Covid-19 pandemic threw our way, we had a record fundraising year! While we could not hold any in-person special events, we raised more than $450,000 in grants and individual gifts for our Caregiver Fund to support operations. We maintained an excellent non-profit expense ratio, with the vast majority, (85%) of all income and gifts going directly to programming and care. While Covid-19 compromised our ability to admit new residents and hold special events, it never compromised the quality of our care and services, or the support from the community. As a non-profit 501(c)3 organization, we value your gift and use it to ensure the highest quality care continues for our residents in years to come.

STATEMENT OF REVENUES & EXPENSES

Revenues
- Total Grants & Gifts: $450,995
- Operating Income: $3,745,604
- Total Revenue: $4,196,599

Expenses
- Care & Programming: $3,627,205
- Administration: $608,742
- Fundraising: $14,201
- Marketing: $26,513
- Total Expenses: $4,276,661

2020 EXPENSES: GIVE WITH CONFIDENCE
ST. ANNE’S MEAD SOCIETY

Members of the St. Anne’s Mead Society are major donors who have consistently donated a cumulative amount of $5,000 or more over five years. Within the Society are the St. Anne’s Circle, those who have given $50,000 or more, and The Mead, those who have given $5,000 - $49,999.

We are indebted to the St. Anne’s Mead Society for their support of the Caregiver Fund during this most challenging year. Going forward, the Society leads the support of the Caregiver Fund, Capital Improvements, and the Angel Fund for residents-in-need.

ST. ANNE’S CIRCLE $50,000 +
Christ Church Cranbrook
Douglas F. Allison Foundation
Episcopal Diocese of Michigan
Oakland County Economic Impact

PILLARS $1,000 - $4,999
The Pillars of our Community.
Anonymous
Karen Davis
Brian Gijsbers
Cynthia & Chuck Hill
Denise Janness
Mark Jordan
Jacqueline & Gerald Luck
Les and Polly Millichamp
Messick Family Charitable Trust
Kim Murphy
– Therapy Management, Inc.
Sally & Mike Savasky
James Trask & Frances Hammond
Kathleen Turland
James Tyson
Whila Hutson Trust
Gary & Lynne Wood

LEADERS $500 - $999
A Leader knows the way, goes the way, and shows the way.
Nina Dodge-Abrams
Beth Applebaum
Bill Bolton
Katherine Bolton
Pierre & Hany Boutros
– One Care Rx
James Collins & Theresa Wisk
Nathalie Demers
Ron Fiorani
Albert George
Andrea Goldie
Jacob & Janeanne Jones
Rachel Lee
John & Sheila Marsh
James & Karen Martin
Michael Miller
Dale & Jerry Rubin

SUPPORTERS $50 - $499
Supporters create the foundation.
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Craig Adams
Jane Andersen
Barbara Applebaum
Susan Assaf
Carolyn & Gregg Averill
Douglas Bajor
Catherine Baldwin
Stephanie Baldwin
Susan Beauregard
Jan Bissett
Jean Blostein
Katherine Bolton
Anne Bouch
Holly Feen-Calligan
Barbara & Leonard Carley
Timothy Carlson
James Carnagie & Karol Sprague
Craig Cassidy
Jayne Citari
Teresa Collins
Community Foundation for Southeast Michigan
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Deborah Cooper
Diana Copland
Linda Culpepper
Maggie D’Allemand
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Elizabeth Davis
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Dick & Gerry Deighton
Roger & Diane Dingman
Dorothy, Bruce & Mark Dixon
J.M. & M.L. Dorsey
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Emery Dumas
Joel Egnater
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Roseanne & Bernard Fenster
Michael & Debra Flynn
Terrence & Josephine Fogarty
Supporters
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F. Allen & Helen Graham
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Alicia & Judd Hart
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Jerry & Judy Nechal
Lois Nichols

Supporters
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Keven Schwartz
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James Smith
Karen & Cheryl Smith
Martha Spear
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Molly Swart
Joseph Swickard
Joanne Talarek
Susan Thoms
Elizabeth Thompson
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Margaret & Rick Tripp
John Truitt
Tiffany Vandehey

Supporters
Arnold Weiner
Suzanne White
Craig Wolanin
Carol Woods

THE MEAD $5,000 - $49,999
Anonymous Donor
The Estate of Msgr. Edward Baldwin
Paul & Marian Brasmer
Marc Robinson & Elizabeth Briody
John & Sheila Brice
James & Margaret Campbell
Jane Collins
Michael & Barbara Collins
Cross of Christ Lutheran Church
Phillip & Elizabeth Filmer
Memorial Charitable Trust
John & Barbara Dilland
Cheryl Furtak
Craig & Sarah Hammond
Charles T. Hammond Trust
Donna & Eugene Hartwig
In Memory of Glendon Heath
The Family of Virginia Jackson
Mary Kay Jacobs
John Lynch & Anne Hiemstra
Richard Kozlowski
George Lauff
Antoinette and James Lebay
Carrie & The Late Edward A. Proctor
Karen Piper
Denise & Peter Rodgers
Sr. Mary Schmidlin
Dr. Robert & Marlene Steele, Jr.
William Sullivan
Therapy Management, Inc. - Kim Murphy
Village Club Foundation
United Way for Southeastern Michigan
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Preston Hill,
   General Manager of Dining Services
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   Program Manager of Memory Care
Fr. John Lancaster, Chaplain
Amanda Murphy, LPN,
   Director of Assisted Living
Tim Newport, Maintenance Director
Karen Bonar, Accounting
Jennifer Stone, Life Enrichment Coordinator

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Karen Piper
Marc S. Robinson

Annual Report by Peggy K. Goodwin