



ANNUAL  
REPORT  
to the  
COMMUNITY

STAYING  
STRONG

Welcome to  
St. Anne's  
Mead

ENTER  
THIS WAY



**St. Anne's Mead**  
Assisted Living | Memory Care | Extended Care

## DIRECTOR'S LETTER

Dear Friends,

I am pleased to present our 2020 Annual Report and officially put this unprecedented year in the rear-view mirror! And, while we are all breathing a sigh of relief that this year is past, we do have some highlights to share.

We had a record fundraising year, raising more than \$450,000 in grants and gifts for our Caregiver Fund to support operations. It is no secret that our ability to admit new residents was compromised, but our mission was not. Your gifts helped us bridge the gap, and we are forever grateful for your generous support.

Like so many organizations, we lost operating revenue, but we stood firm on our care and services. During the early days of the Covid-19 pandemic, when so much was unknown, we implemented strict safety measures to protect our residents and staff. We pulled together to ensure no one felt frightened or isolated. These protocols continue to this day.

When residents were prohibited from seeing their loved ones in person – our staff strengthened their bonds with them. We ensured everyone could visit virtually via Face Time and Zoom, encouraged letter writing and even recruited some students to perform for our residents through YouTube. When weather permitted, we invited people to hold outdoor visits with social distancing and kept in close contact with all families via email and phone.

While our interior remodeling was stalled due to the pandemic, we were able to make some improvements outdoors. Thanks to grants from the Episcopal Diocese of Michigan and The Wood Family Charitable Fund, we were able to make improvements to our parking lot, landscaping, and facade.

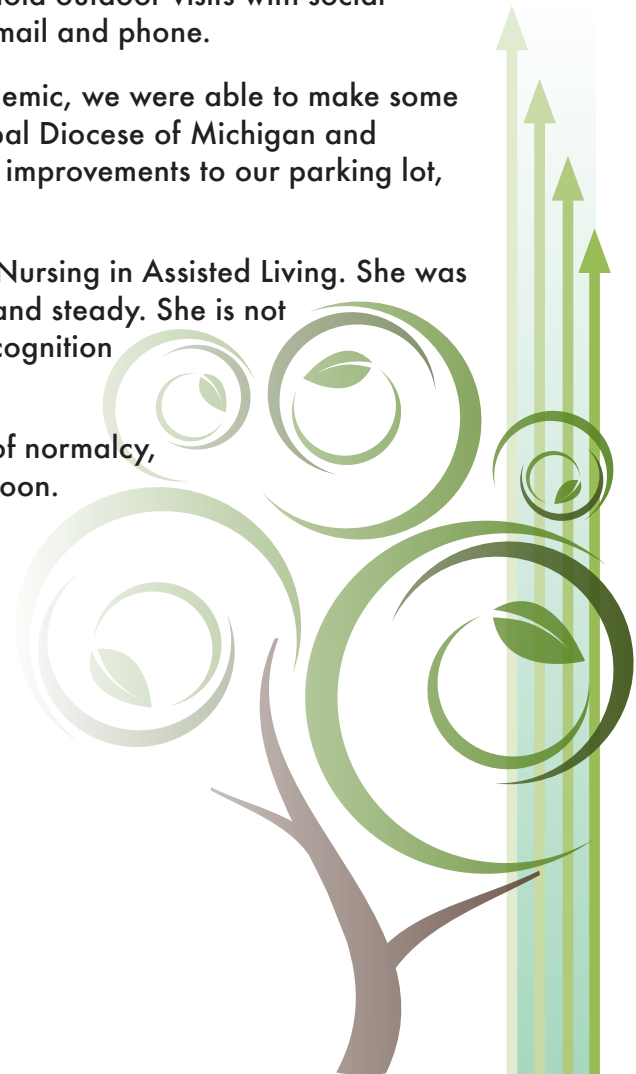
Please enjoy the profile of Amanda Newport, Director of Nursing in Assisted Living. She was the pillar of strength that kept our caregiving staff strong and steady. She is not one to look for accolades, but she is very deserving of recognition for her heroic work.

The good news is, we are slowly coming back to a sense of normalcy, and we look forward to seeing you, hopefully in-person, soon.

With gratitude,



Jane Collins, Executive Director







## AMANDA: A Nurse's Story

In her 27 years of working in long-term care, Amanda Newport, Director of Assisted Living, had never seen anything like the year 2020. "People were cheering me on, calling me a 'hero,' but the truth is there were times when I felt helpless. The pandemic took over, so much was unknown, but we powered through it. Our residents' health and wellness is our number one priority," she said.

When things were changing daily, Amanda was a pillar of strength for her staff of 34 caregivers. "I knew they were scared for our residents and for themselves, but we didn't show it. We came to work every day. We implemented protocols early on and stood by them. I believe we truly rose to the occasion in a crisis. We did the best we could," said Amanda.

Amanda's number one rule in training new staff is to care for people. She stresses that you can learn medication management, transferring and all the other technical aspects of the job. But you cannot learn care. You either have it or you don't.

The trust and support of the residents' families helped Amanda and her team stay strong. "Sometimes I had to have exceedingly difficult conversations with families, and it was hard. But they always showed love and support. Even when we could not allow any visitors in and residents could not socialize with each other, we made sure no one felt isolated," said Amanda.

Working and living through a crisis made Amanda even more grateful for her family and homelife. "Every night, I could not wait to see my daughter, Emersyn, and give her a big hug. Life is fragile, but we learned a lot and hopefully there is more confidence in science now. I am glad to see the light at the end of the tunnel," she said.



“People were cheering me on, calling me a 'hero,' but the truth is there were times when I felt helpless.”





## IN-KIND Support was Very Kind in 2020

A few of the highlights from our in-kind donors include:

Comcast/Effect-TV donated more than \$3,000 worth of cable airtime to St. Anne's Mead. Our special Covid-19 spot and our Welcome Home spot ran on CNN, Fox News and The Food Network.

Early in the pandemic, when masks were hard to come by, the wonderful volunteers at Glamorous Moms Foundation and Detroit Sewn donated these beautiful hand-sewn masks that were works of art!

Over the summer, Ameritrust and the Foson Foundation donated 5,000 N-95 masks to St. Anne's Mead. Here, Hayden Yang of Ameritrust makes a special delivery!

Christ Church Cranbrook, St. David's Episcopal Church and Lake Michigan Credit Union donated gift cards from area restaurants to feed our hardworking staff during the pandemic.



## STAYING STRONG

Staff and residents alike remained strong through the pandemic. *Left to right: Kiffney, Michelle and Sr. Eileen, Mahogany, Father Prus, and Mickey.*







## CURB APPEAL

St. Anne's Mead has always boasted about beautiful grounds. The upkeep is certainly an expense, so we were thrilled when the Episcopal Diocese of Michigan and The Wood Family Charitable Fund provided grants to spruce up our landscaping, repair some siding, sealcoat our parking lot and provide some additional signage.



## MONEY MATTERS: 2020 ~ A Year Like No Other

At St. Anne's Mead, we are happy to report that, despite the unprecedented challenges the Covid-19 pandemic threw our way, we had a record fundraising year! While we could not hold any in-person special events, we raised more than \$450,000 in grants and individual gifts for our Caregiver Fund to support operations. We maintained an excellent non-profit expense ratio, with the vast majority, (85%) of all income and gifts going directly to programming and care. While Covid-19 compromised our ability to admit new residents and hold special events, it never compromised the quality of our care and services, or the support from the community. As a non-profit 501(c)3 organization, we value your gift and use it to ensure the highest quality care continues for our residents in years to come.

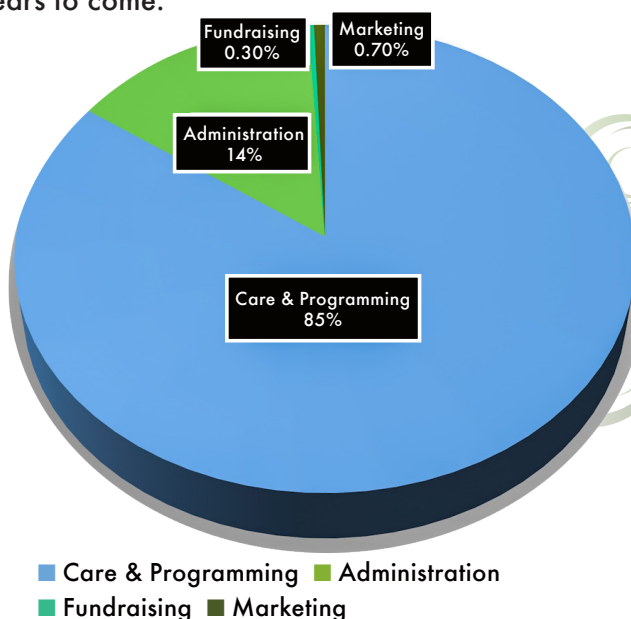
### STATEMENT OF REVENUES & EXPENSES

#### Revenues

Total Grants & Gifts	\$ 450,995
Operating Income	\$ 3,745,604
<b>Total Revenue</b>	<b>\$ 4,196,599</b>

#### Expenses

Care & Programming	\$ 3,627,205
Administration	\$ 608,742
Fundraising	\$ 14,201
Marketing	\$ 26,513
<b>Total Expenses</b>	<b>\$ 4,276,661</b>



2020 EXPENSES: GIVE WITH CONFIDENCE

## ST. ANNE'S MEAD SOCIETY

Members of the St. Anne's Mead Society are major donors who have consistently donated a cumulative amount of \$5,000 or more over five years. Within the Society are the **St. Anne's Circle**, those who have given \$50,000 or more, and **The Mead**, those who have given \$5,000 - \$49,999.

We are indebted to the St. Anne's Mead Society for their support of the Caregiver Fund during this most challenging year. Going forward, the Society leads the support of the Caregiver Fund, Capital Improvements, and the Angel Fund for residents-in-need.

### ST. ANNE'S CIRCLE \$50,000 +

Christ Church Cranbrook  
Douglas F. Allison Foundation  
Episcopal Diocese of Michigan  
Oakland County  
Economic Impact

### PILLARS \$1,000 - \$4,999

*The Pillars of our Community.*

Anonymous  
Karen Davis  
Brian Gijsbers  
Cynthia & Chuck Hill  
Denise Janness  
Mark Jordan  
Jacqueline & Gerald Luck  
Les and Polly Millichamp  
Messink Family Charitable Trust  
Kim Murphy  
– Therapy Management, Inc.  
Sally & Mike Savasky  
James Trask &  
Frances Hammond  
Kathleen Turland  
James Tyson  
Wihla Hutson Trust  
Gary & Lynne Wood

### LEADERS \$500 - \$999

*A Leader knows the way,  
goes the way, and shows  
the way.*

Nina Dodge-Abrams  
Beth Applebaum  
Bill Bolton  
Katherine Bolton  
Pierre & Hany Boutros  
– One Care Rx  
James Collins & Theresa Wisk  
Nathalie Demers  
Ron Fiorani  
Albert George  
Andrea Goldie  
Jacob & Janeanne Jones  
Rachel Lee  
John & Sheila Marsh  
James & Karen Martin  
Michael Miller  
Dale & Jerry Rubin

### SUPPORTERS \$50 - \$499

*Supporters create the foundation.*

Jean Abraham  
Craig Adams  
Jane Andersen  
Barbara Applebaum  
Susan Assaf  
Carolyn & Gregg Averill  
Douglas Bajor  
Catherine Baldwin  
Stephanie Barnes  
Susan Beauregard  
Jan Bissett  
Jean Blostein  
Katherine Bolton  
Anne Bouch  
Holly Feen-Calligan  
Barbara & Leonard Carley  
Timothy Carlson  
James Carnagie & Karol Sprague  
Craig Cassady  
Jayne Citari  
Teresa Collins  
Community Foundation for  
Southeast Michigan  
Thomas Cook  
Deborah Cooper  
Diana Copland  
Linda Culpepper  
Maggie D'Allemand  
Sarah Bruce-Damore  
Elizabeth Davis  
William & Marilyn Dean  
Dick & Gerry Deighton  
Roger & Diane Dingman  
Dorothy, Bruce & Mark Dixon  
J.M. & M.L. Dorsey  
Gwyneth DuglissEmery Dumas  
Joel Egnater  
Anthony Finn  
Roseanne & Bernard Fenster  
Michael & Debra Flynn  
Terrence & Josephine Fogarty

## Supporters

Judith Frank  
Laura Freedman  
Peggy & Mark Giroux  
Peggy K. Goodwin  
Dick & Chris Graham  
F. Allen & Helen Graham  
John & Janet Grant  
Richard Halsted  
Elizabeth Harbeck  
Melissa Harbeck  
Robin Harris  
Alicia & Judd Hart  
Barbara Heath  
Cathy Lee & Robert Herman  
Anne Hollan  
John K. & Carolyn Hooper  
Ruth Hurwitz  
Bertha Hutcheson  
Marion Jackson  
Stephen & Karen Jones  
Ellen Eskola Kehoe  
John & Liz Kemp  
Richard & Diane Kenefic, II  
Thomas & Yvonne Larabell  
Regina Lawler  
Jon Lechner  
Mary Letts  
Sharon & Paul Levine  
Gail Maguire  
Terrance Lynch  
& Laura McMahon  
Maura McDermott  
Elizabeth McDonald  
Leslie McNamara  
Susan Meinberg  
Clare Messink  
Matthew Messink  
Tom & Maureen Messink  
Christine Mikesell  
Paula M. Miller  
Jerry & Judy Nechal  
Lois Nichols

## Supporters

Juley & John Novak  
John & Randy O'Hara  
Frances Olson  
Dr. Donald Overy  
Gregory & Linda Pelloni  
Joseph & Margaret Pero  
Margaret Post  
Thomas C. Post  
Fr. Edward Prus  
John & Kathy Pruse  
Lisa & Christopher Rewald  
Deric & Pam Righter  
Charles & Patricia Rutherford  
Margaret Rutherford  
John, Lois & Barb Sefcovic  
Brian & Jennifer Semivan  
Douglas & Julie Semivan  
Emily Schwartz  
Joan Schwartz  
Keven Schwartz  
Susan Simon  
Mara Sipols  
Jack & Shirley Sirotkin  
Jacqueline Smith  
James Smith  
Karen & Cheryl Smith  
Martha Spear  
St. David's Episcopal Church  
Janet Stenger  
Cathy Stiteler  
Daniel M. & Diane M. Stock  
Annabelle Stone  
Molly Swart  
Joseph Swickard  
Joanne Talarek  
Susan Thoms  
Elizabeth Thompson  
Bruce & Therese Thorn  
Carol Tolly  
Margaret & Rick Tripp  
John Truitt  
Tiffany Vandehey

## Supporters

Arnold Weiner  
Suzanne White  
Craig Wolanin  
Carol Woods



## THE MEAD \$5,000 - \$49,999

Anonymous Donor  
The Estate of Msgr. Edward Baldwin  
Paul & Marian Brasmer  
Marc Robinson & Elizabeth Briody  
John & Sheila Brice  
James & Margaret Campbell  
Jane Collins  
Michael & Barbara Collins  
Cross of Christ Lutheran Church  
Phillip & Elizabeth Filmer  
Memorial Charitable Trust  
John & Barbara Dilland  
Cheryl Furtak  
Craig & Sarah Hammond  
Charles T. Hammond Trust  
Donna & Eugene Hartwig  
In Memory of Glendon Heath  
The Family of Virginia Jackson  
Mary Kay Jacobs  
John Lynch & Anne Hiemstra  
Richard Kozlowski  
George Lauff  
Antoinette and James Lebay  
Carrie & The Late Edward A. Proctor  
Karen Piper  
Denise & Peter Rodgers  
Sr. Mary Schmidlin  
Dr. Robert & Marlene Steele, Jr.  
William Sullivan  
Therapy Management, Inc. - Kim Murphy  
Village Club Foundation  
United Way for Southeastern Michigan



St. Anne's Mead  
16106 West Twelve Mile Road  
Southfield, MI 48076

[www.stannesmead.org](http://www.stannesmead.org)  
248-557-1221



Keep in touch: Visit our website,  
[stannesmead.org](http://stannesmead.org), for all the latest news!

Non-Profit org.  
U.S. Postage  
PAID  
#675  
Southfield, MI



**St. Anne's Mead**

Assisted Living | Memory Care | Extended Care

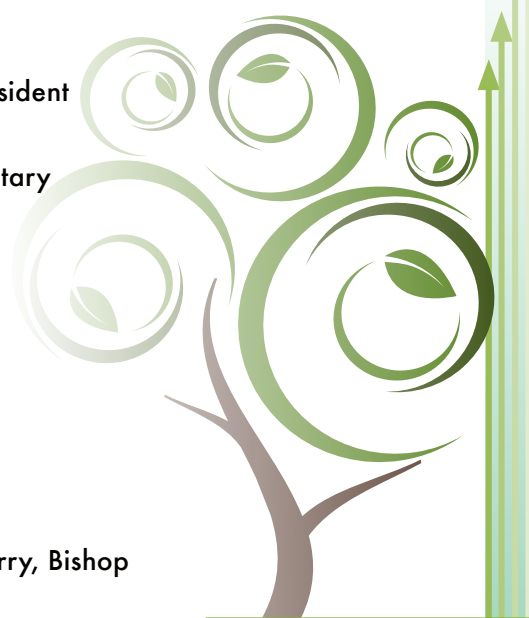
## BOARD OF TRUSTEES AND LEADERSHIP TEAM

### LEADERSHIP TEAM:

Jane Collins, NHA, Executive Director  
Mahogany Brice, Director of Housekeeping  
Carrie Esper, RD, Registered Dietitian  
Peggy K. Goodwin, MaDR,  
Director of Marketing & Development  
Robin Harris, Director of Admissions  
Preston Hill,  
General Manager of Dining Services  
Michelle Kotwicki,  
Program Manager of Memory Care  
Fr. John Lancaster, Chaplain  
Amanda Murphy, LPN,  
Director of Assisted Living  
Tim Newport, Maintenance Director  
Karen Bonar, Accounting  
Jennifer Stone, Life Enrichment Coordinator

### BOARD OF TRUSTEES

*Executive Committee*  
Cheryl Furtak, President  
Terrance Lynch, Vice President  
Jerrold Rubin, Treasurer  
Rev. Brian Shaffer, Secretary  
*Trustees*  
Sheila Brice  
Fred Capaldi  
Emery Dumas  
Rev. Patti Fraley  
Dan Hamburg  
Canon Jo Ann Hardy  
John J. Lynch  
Rt. Rev. Dr. Bonnie A. Perry, Bishop  
Karen Piper  
Marc S. Robinson



Annual Report by Peggy K. Goodwin