

St. Anne's Mead
Covid-19 Update ~ June 9, 2020

Our Responsibility to Your Loved Ones During Covid-19 (Coronavirus)

St. Anne's Mead is responsible for **ensuring the health and safety** of your loved ones, our residents. We realize it has been a long three months since we originally wrote this fact sheet, however, we must continue to enforce the standards required to help each resident attain or maintain their highest level of well-being, thus preventing the entrance of Covid-19 into the building.

What are the Restrictions?

Because of age and other underlying health conditions, our residents are at highest risk for the spread of infectious disease and especially Covid-19. Therefore, we continue to **prohibit all visitors currently.** This includes friends, volunteers and family members.

We understand how difficult this is especially for family members and we will make every effort to communicate with you! We take these guidelines very seriously.

Are there any Virtual Options for Visiting my Loved One?

There is nothing like seeing the smiling faces of loved ones to make one feel good!

In addition to the use of a resident's personal mobile phone, tablet or computer, we will help facilitate videoconferencing with our own tablets. We recommend FaceTime or Zoom. Zoom does not require a phone number as it is a videoconference initiated through the software and the link is sent to those the user wants to join in.

Are any Visitors Allowed?

Only Healthcare providers and Hospice personnel are allowed into the building including physicians, therapists, nurses, lab technicians, X-ray technicians and EMS. Each of these professionals follow the strictest health protocols as we do at St. Anne's Mead, and are screened upon entrance to the building.

What if my Loved One is Believed to be near the End of Life?

Immediate family members will be approved but must first consult with Jane Collins.

What if my Loved One is Lonely or Bored?

Our staff is here, and they follow strict protocols to enter the building. Socialization is a priority, but health and wellness are the top priorities. We are doing our very best to keep our residents engaged.

What about Future Events:

We are monitoring the CDC, CMS and MDHHS websites several times per day for updates. We realize you want nothing more than to be with your loved one, and we will continually update you and others on the status of visitors, events, etc. via Constant Contact emails as well as posting them on our homepage at stannesmead.org.

What Directives are St. Anne's Mead following?

Please note we are taking our directives from several healthcare authorities including the ***Michigan Department of Health & Humans Services (MDHHS), Center for Disease Control & Prevention (CDC), our medical director Dr. Somil Gupta and Centers for Medicare & Medicaid Services (CMS).***